DANFOSS STREAMLINES ITS USER CONTROL

Country: Denmark

Industry: Healthcare information technology services

Profile:
Danfoss engineers technologies that enable the world of tomorrow to do more with less. Danfoss employs more than 25,000 people and serve customers in more than 100 countries.

Solution:
Omada Identity Suite for identity lifecycle management. access goverance, and customer access governance.

Danfoss develops technologies that enable its customers to do more with less. Danfoss has the same wish regarding its identity and access management of 25,300 employees and several thousand external users, as well as over 100,000 customers' access to customer applications. Danfoss has chosen Omada's recognized identity platform for this task.

Having investigated the market regarding solutions for identity management and access governance, Danfoss chose to commence collaboration with the market-leading Danish technology company Omada.

"In our global IT organization we have of course worked on identity management and user control for many years. The challenge is that we are now experiencing increasingly stringent regulatory requirements, and thus need a more streamlined and straightforward environment for our centralized management of internal identities," explains Morten Pors Simonsen, Head of IT Security at Danfoss.

Danfoss is also going to use identity management externally for customers: "Today our customers may have a profile in several customer applications in the Danfoss group. In this context we want one identity per customer across all applications and Danfoss divisions, and we also want customers to be able to use their social media identity."

A Strong Standard Solution

Omada's identity management and access governance solution automates and ensures efficient and correct user and access control, and eases compliance with legislative and regulatory requirements such as the EU General Data Protection Regulation. Omada has 17 years' experience of automating access processes for companies worldwide.

"We were after a modern platform for user and access control that interlinks with our other systems. We like Omada's approach to the development of a platform based on best practice. We are getting a strong standard solution that can be adapted to our needs without use of development," says Morten Pors Simonsen, who also emphasizes Omada's in-house resources. He explains: *"Omada has a sound background in Microsoft and SAP development, and that suits us well."*

New Identity Platform Will Minimize Bottlenecks and Improve Competitiveness

Common to Danfoss's internal and external initiatives is the need for a sound identity platform that gives Danfoss an overview of identities and clear handling of the users and the services they have access to.

"Internally we're looking forward to getting automated and uniform handling of our identity management and user control, so that we can more quickly deliver authorizations, undertake changes etc. With fewer manual processes we expect to be able to minimize bottlenecks. It is at the same time crucial that we comply with the EU General Data Protection Regulation," says Morten Pors Simonsen regarding the internal project, and continues with the vision for the external project: *"Danfoss must be easy to collaborate with, regardless of whether customers are ordering a product in our Webshop or are downloading a configuration program for a product. Customer service is in this context a competitive parameter."*

About Omada Identity Suite

Omada Identity Suite (OIS) provides a comprehensive integrated identity management and access governance solution. Omada's solution empowers enterprises to manage identities across heterogeneous IT systems. The flexibility of the solution allows a high degree of customization via configuration, enabling enterprises to meet business specific requirements. This approach reduces the need for custom development, decreasing deployment time, so ROI is achieved quickly.