DSB Selects Omada SharePoint Governance

Efficient Management of SharePoint Access Rights at DSB

Country: Denmark

Industry: Public transportation

Profile:
Danish Rail is an independent public corporation that provides urban, intercity, regional, and international passenger rail transportation services. With an annual turnover of approx. DKK 10 billion, DSB carries more than 195 million passengers every year, and employs a staff of approx. 9,300.

Solution:
Omada SharePoint Governance Manager to help control of groups in SharePoint and managing the way permissions are assigned to sites and lists.

SharePoint as a Strategic Intranet Platform

SharePoint 2010 is the strategic platform for DSB's intranet - packed with information ranging from general company news, to sensitive information targeted at specific audiences. To ensure that SharePoint is a trusted and secure platform for collaboration DSB has implemented Omada's SharePoint Governance Manager.

The Challenge of Information Governance

DSB needed a solution to address the escalating challenges experienced by the site administrators:

- ✓ The 350 site administrators found it difficult and time consuming to manage access to sites using standard SharePoint group structures and naming conventions
- ✓ Incorrect, manual permission assignments caused extra workload on the help-desk to provide users with appropriate access to information
- ✓ Employees were issued with incorrect access, such as 'full control' to sites, which violated internal policies and posed a security threat

Unmanageable Groups and Permissions

Due to lack of overview of groups and access rights, site administrators found it difficult to assign correct permissions to users, and faced the risk of potentially giving users the ability to create new permission levels which didn't comply with the standard policy.

"When site administrators created new sites or broke the permission inheritance, the new groups created automatically by SharePoint had names which didn't comply with DSBs' policy making the SharePoint group structure difficult to govern", says Michel Jules André Beauvais – head of DSB's SharePoint department.

On top of these challenges, DSB was unable to get an overview of the assigned user permissions to answer the simple question of "who has access to what?", and to document whether intranet security configuration was in compliance with internal regulations.

About Omada SharePoint Governance

To help control the increasing number of groups automatically created by SharePoint and to manage the way permissions are assigned to sites and lists, DSB is now using Omada SharePoint Governance Manager. Omada's solution provides full transparency of access rights and groups and manages access to sites efficiently, and according to DSB's policies.

"Omada SharePoint Governance Manager makes it easier to manage SharePoint. The groups created by SharePoint now comply with our best practice policies, and we have a clear picture and control of users' rights allowing us to provide a faster service to users who request access", says Michel Jules André Beauvais.

Omada SharePoint Governance Manager delivers advanced reporting, policy violation detection, and automated clean-up processes. It saves time for DSB's SharePoint administrators through complete, cross farm visibility of users' access rights and enforcement of SharePoint best practice permission and site policies.

Michel Beauvais concludes; *"It is of key importance to us that the system is highly user-friendly and enforces a strong security model". "Information must be instantly accessible and protected, so users share information on the intranet with confidence in the security. Omada's consultants have delivered a great solution and beneficial advice based on their best practice experience in solutions for identity and access governance"*.

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