

Ministry centralizes Identity Management with Omada Identity Manager

Omada delivers a dynamic and efficient common repository for the ministry's digital identities



MINISTRY OF INDUSTRY, BUSINESS AND FINANCIAL AFFAIRS

Country: Denmark

Industry: Government agency

Company:

The Ministry of Economic and Business Affairs seeks to improve the conditions for growth in Denmark. The Ministry conducts thorough economic analyses and suggests policy initiatives in areas imperative to economic growth.

Solution:

Omada Identity Manager and has these benefits:

- ✓ Reduce costs and release resources for greater productivity
- ✓ Enable administrative savings
- ✓ Reduce the complexity and workload involved in order to coordinate tasks and progress
- ✓ Easily and instantly track the progress of a multitude of workflows without searching through archived data

Following a structural change within the Danish governmental offices, the Danish Ministry of Economics and Business Affairs launched a project to centralize their IT services. At the time, a systematic solution managing on-boarding, transferring or off-boarding processes did not exist. Instead, the Ministry was managing users and updating their applications manually.

Martin Niels Pedersen, IT Manager at the Ministry of Economic and Business Affairs, says *"The manual handling was inefficient and would lead to higher costs when centralizing the user administration of our many agencies."* Mr. Pedersen continues, *"We needed a solution that was dynamic and could act as a central repository to all our user information."*

The Omada Solution

To increase administrative efficiency and control per user cost, the Ministry selected Omada to implement Omada Identity Manager – the 100% Microsoft based solution for Advanced Role Based Access Control (RBAC) in Identity Management.

The Omada solution was integrated with the Ministry's Active Directory (AD) to automate user provisioning. As OIM is built entirely on Microsoft technology, Omada Identity Manager integrates elegantly with AD and other Microsoft technologies such as Microsoft Identity Lifecycle Manager to leverage and complement them with compelling functionality.

All user information in the Ministry was transferred into the solution, creating a common repository and link throughout the various agencies. Omada Identity Manager deploys the information dynamically through the applications, triggering user provisioning or de-provisioning automatically.

"New employees are now able to be productive from day one, as resources are provided sufficiently and punctually," says Mr. Pedersen, *"They are provisioned with accurate access enabling them to execute their work duties."* With its Advanced RBAC feature, Omada Identity Manager provides a consistent and secure provisioning mechanism ensuring that the Ministry is constantly compliant with various regulatory bodies.

Gained benefits

With the Omada solution streamlining the user administration, the Ministry has reduced its administrative costs and released resources for greater productivity.

"The solution has brought about immense savings for the Ministry when it comes to controlling our identity management processes," says Mr. Pedersen. *"The Omada Identity Manager solution has reduced the complexity and workload involved in order to coordinate tasks and progress"*. Mr. Pedersen continues; *"Previously, the Ministry did not have a clear picture of task status within the processes; - with Omada Identity Manager, we are now able to easily and instantly track the progress of a multitude of workflows without searching through archived data."*

Due to the benefits gained and the potential of expanding the solution, Mr. Pedersen says, *"We plan to implement Microsoft Identity Lifecycle Manager in the near future, as we wish to have a complete and enhanced Identity Management solution within the Ministry."*



About Omada

Founded in 2000, Omada is a fast-growing, independent IT company with offices in Europe and North America. Omada provides identity management and access governance solutions and services. Omada's innovative product portfolio offers customers an integrated set of core services including identity lifecycle management, compliance control, provisioning, and access risk management.

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Gold Identity and Access
Gold Application Development